



IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Alan Ballard, John Schroeder, Peggy Shafer, and  
Theresa Sherwood

SERIAL NO.: 10/035,413

FILING DATE: December 28, 2001

TITLE: Customization of Immediate Access and Hotkey  
Functionality in an Internet Application User Interface

EXAMINER: Unknown

ART UNIT: 2181

ATTY.DKT.NO.: PA2065US

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**LETTER TO THE CHIEF DRAFTSMAN**

SIR:

Subject to the approval of the Primary Examiner in the above-entitled patent application, please substitute the enclosed fifteen (15) sheets of formal drawing containing Figures 6, 8, 10A, 10B, 12, 13A, 13B, 13C, 13D, 13E, 14A, 14B, 14C, 17A and 17B, for the fifteen (15) sheets of informal drawings containing Figures 6, 8, 10A, 10B, 12, 13A, 13B, 13C, 13D, 13E, 14A, 14B, 14C, 17A and 17B previously submitted.

Respectfully submitted,

Allan Ballard et al.

Dated: July 15, 2002

By: 

Steven M. Colby, Ph.D.

Registered Patent Agent

Reg. No. 50,250

CARR & FERRELL LLP

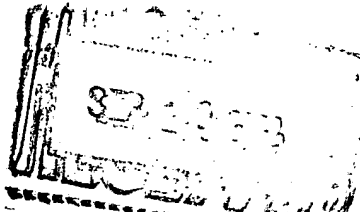
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PTO/SB/21 (08-00)

Approved for use through 10/31/2002. OMB 0651-0031

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<b>TRANSMITTAL FORM</b> (to be used for all correspondence after initial filing) 	Application Number	10/035,413	
	Filing Date	December 28, 2001	
	First Named Inventor	Alan Ballard	
	Group Art Unit	2181	
	Examiner Name	Unknown	
Total Number of Pages in This Submission	18	Attorney Docket Number	PA2065US

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